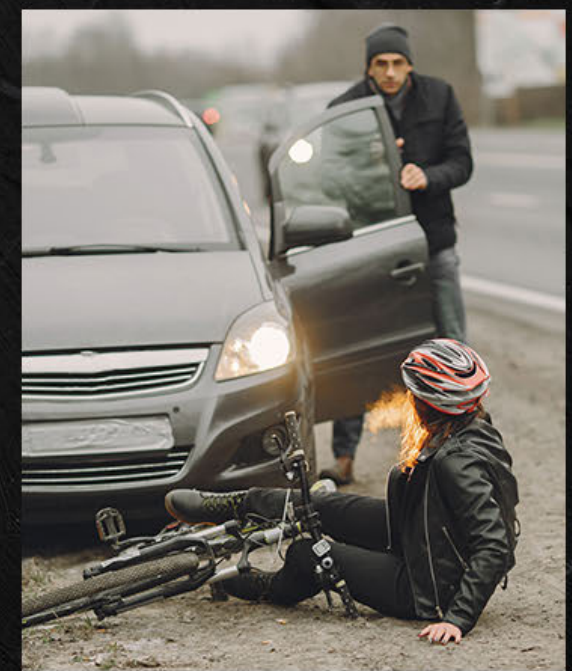
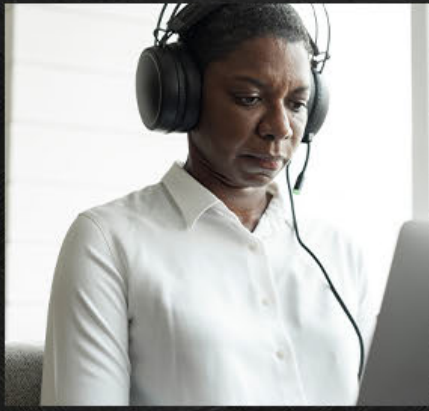


COMMONWEALTH
of LEARNING



DISPUTE RESOLUTION and CONFLICT MANAGEMENT for LAW ENFORCEMENT

This course is designed to equip participants with the knowledge and skills to navigate conflicts and resolve disputes amicably. Participants will be provided with an understanding of the linkage between conflict and interpersonal skills and explore non-violent methods of conflict resolution. Participants will also gain insights into mediation as an effective approach to resolving disputes, known as Alternative Dispute Resolution (ADR).

After completion of this course you are expected to be able to:

1. Identify conflict in the context of law enforcement.
2. Apply key principles of negotiation and mediation to the reduction of conflict.
3. Describe the theoretical perspectives that inform conflict situations.



**JULY 29th to
SEPTEMBER 3rd 2023**

15 contact hours; 3 hours per week

This course is geared towards law enforcement personnel, private security officers and anyone interested in being able to manage conflicts in a variety of settings.

CLICK HERE
for more information

Participants who have successfully completed the five (5) weekly assessments (with a minimum score of 70% per assessment) will be eligible for a certificate of participation.